

Corporate Plan performance Q4 2021/22

Our environment

Key: ↑ Above/on target ↓ Below target * Proxy measure/reported annually



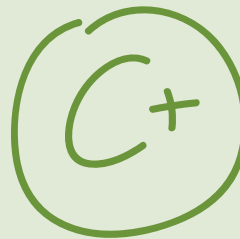
416kg of household waste collected per head of population ↑



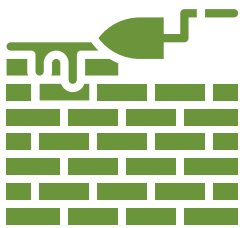
46% of collected waste recycled and composted ↑



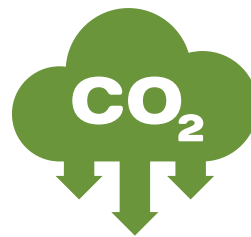
604 fly-tipping incidents recorded ↑



93.79% of inspected streets meet grade B or above ↑



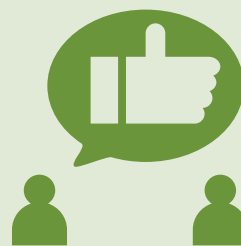
66.7% net biodiversity gains achieved ↓



All actions achieved towards reducing CO2 emissions ↑



75.6% of new homes meet water efficiency targets ↓



60% of residents recommend Swadlincote Town Centre as a place to visit (Oct 2021) ↑



Three parks submitted for Green Flag award ↑



92% of good quality housing development schemes delivered *



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Our people



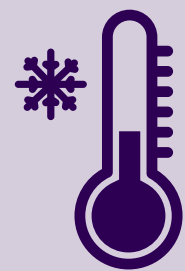
160 community groups supported *



24% increase anti-social behaviour interventions ↑



261 homelessness cases presented since April 2021 *



210 interventions to prevent fuel poverty ↓



100% delivery of Health and Wellbeing Action Plan ↑



89.1% of planned housing maintenance delivered ↑



30% condition surveys carried out in Public Buildings ↑ programme



Average 156 days to re-let council homes ↓



Supporting Aspirations plan adopted ↑



24,405 customers interact digitally as first choice ↓



99,165 calls answered by Customer Services ↓



744 self-serve customers and 155 face to face customers supported ↑



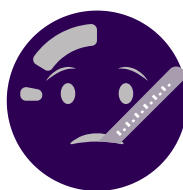
49,181 social media fans engaged digitally ↑



485 employees took part in flexible working consultation ↓



Six apprenticeships awarded ↓



10.28 days lost to sickness ↑



73 Solo Protect devices issued to staff ↓



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Our future



Employee jobs in South Derbyshire decreased to 31,000 from 32,000



Decrease of occupied commercial floorspace from 4140 sqm to 1,665 sqm



Increase in total rateable value of businesses from £67,199,282 to £67,234,722



60.9% of planning conditions discharged in 8-13 weeks



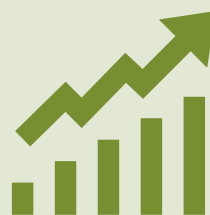
90.5% of planning applications determined within statutory period



Secure 100% of new facilities and contributions through Section 106



85% of the Transformation Action plan delivered



Work to commence to finalise the action plan and identify potential commercial opportunities

