**SOUTH DERBYSHIRE DISTRICT COUNCIL – PERSON SPECIFICATION**

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| **Directorate:** Place and Prosperity | **Service:** Housing | **Job Title:** VoidsSupervisor |

**Qualifications, Professional Membership, Technical Skills**

| **ESSENTIAL** | **DESIRABLE** | **HOW ASSESSED** |
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| Site Supervisor Training Scheme – SSSTS. Demonstrable knowledge of Health and Safety relating to the role. Understanding of RAMs, risk assessment and CDM. | Site Management Safety Training Scheme – SMSTS. NEBOSH or equivalent in construction | Application Form/ Interview |
| Delivery in a Supervision role in a maintenance related discipline. | Experience of Supervising the end-to-end process of voids maintenance including budgets and reporting | Application Form/ Interview |
| Detailed level of technical building knowledge. Knowledge and experience of building works schedule, measurement and costing. Knowledge of construction legislation and regulations. | Qualified to HNC or equivalent | Application Form/ Interview |
| Ability to form and adhere to process, eradicating delays in delivery of voids maintenance. Able to communicate progress and form weekly plans for delivery/ | Proven track record of managing budgets, projects and delivering on and improving levels of performance in the delivery of services | Application Form/ Interview |

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|  **Competency** | **Level** | **Essential** | **Desirable** | **How Assessed** |
| Achieving Results |  2 | Contributes positively towards service improvement.Identifies and addresses the causes of underperformance.Makes changes in systems or processes to improve performance of self and/or team.Uses feedback and review to improve personal and team performance |  | Application Form/Interview |
| Communication | 2 | Effectively manages group discussions and situations, communicating in a way that is understandable and meaningful to all.Understands underlying requirements, adapting style of communication to meet the needs of the audience.Communicates to an appropriate level of detail and precision for their audience. |  | Application Form/Interview |
| Creative Thinking | 2 | Questions conventional ways of doing things.Uses new information to offer realistic alternatives.Tailors existing approach in order to provide better results.Actively contributes ideas and creative thinking. |  | Application Form/Interview |
| Customer Focus | 3 | Proposes innovative and creative solutions to customer needs.Drives standards for excellent customer service.Demonstrates empathy and proactively anticipates the needs of the customer.Uses knowledge and experience to exceed customer expectations |  | Application Form/Interview |
| Decision Making and Problem Solving | 2 | Analyses each stage of the process and breaks down problems into smaller parts.Asks questions to gather information.Organises information logically and systematically to make decisions and determine priorities.Explains things in a clear step by step approach. |  | Application FormInterview |
| Making Change Work | 2 | Advocates the need to change and encourages others to try new ways of working.Creates a positive image of change.Positively and regularly challenges the status quo. |  | Application FormInterview |
| Managing Resources, Projects and Processes | 2 | Develops approaches and methods to ensure that tasks are completed accurately.Works to meet short and medium term prioritiesAllocates tasks and delegates effectively, assigning appropriate resources.Monitors and controls costs and use of resources |  | Application FormInterview |
| Organisational Awareness and Commitment | 2 | Understands the informal structures of the Council, recognising key staff, decision makers and those in positions of influence.Promotes and enhances the reputation of the Council with customers and external bodies. |  | Application FormInterview |
| Personal Impact | 2 | Influences outcomes by expressing own view confidently and assertively.Remains effective under pressureSets out to achieve win/win situations |  | Application FormInterview |
| Working Relationships | 2 | Strengthen relationships through building a solid foundation of mutual understanding and trust.Displays willingness to learn from others, including own team members and peers.Speaks of team members in positive terms, either to the team member directly or to a third party.Resolves conflict and does not avoid difficult issues |  | Application FormInterview |
| Equal Opportunities and Fairness | 3 | Ability to demonstrate a commitment to the principles of equal opportunities and fairness in service delivery and/or employment. |  | Application FormInterview |

**Date Issued: February 2025**

**Prepared by: Head of Housing**