



**South
Derbyshire**
District Council

Private Hire Driver's Licence **Knowledge Test**

As part of the application for the grant of a private hire driver's licence, the applicant must pass the knowledge test.

Please bring your original proof of right to work in the UK to the knowledge test appointment where a copy will be taken for our records.

Knowledge tests can be booked online. The link can be found on the Council's website. The booking system is a live system and will show the current available dates. The fee payable for the knowledge test will be taken at the time of booking. Your appointment will only be confirmed once payment has been made.

Please arrive on time for the knowledge test. The knowledge test will not take place if the applicant is 15 minutes late for the appointment.

If the applicant is not able to make the test, please notify the Licensing Department within 48 hours of the date of test. Failure to attend the test without cancelling will lose the fee paid. A further £38.40 will be required to book on to another test date.

The knowledge test will consist of:

- (i) Writing a receipt.
- (ii) Questions on giving the correct change to customers.
- (iii) Questions on the Council's private hire conditions and Policy.
- (iv) Questions on the highway code.
- (v) Questions on the legislation relating to private hire.
- (vi) Questions on safeguarding.
- (vii) Questions on disability awareness.
- (viii) Road signs.

The test is an online test using an iPad except for writing a receipt. There are 50 marks available on the online test and you must achieve a pass mark of 80% which is 40 marks. The receipt is worth 6 points and you must achieve at least 5 points to pass the receipt. You must pass the online test and the writing of the receipt to pass the test. Each question is worth a total of one mark unless stated on the question. You may take the knowledge test up to 3 times. If you fail to pass the test on the 3rd attempt, you will not be permitted to sit the knowledge test again for a period of 12 months from the date of the 3rd test.

You will not be permitted to leave and re-enter the room, for any reason, once the test has started.

To help you revise for the knowledge test, please find a copy of the Private Hire Licensing Policy and operator, vehicle and driver conditions on the website.

If you have any questions or queries in relation to the knowledge test please do not hesitate to contact the Licensing Department on 01283 221000 or by emailing licensing@southderbyshire.gov.uk.

Reviewed: August 2025