SOUTH DERBYSHIRE DISTRICT COUNCIL - PERSON SPECIFICATION

| Directorate: Law & People Service: Corporate Building Job Title: Caretaker |
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| ESSENTIAL | DESIRABLE | HOW ASSESSED | |
|-------------------------|------------------------------------|--------------------------|--|
| | | | |
| Full UK Driving Licence | Caretaking and cleaning experience | Application Form | |
| | | Copy of qualification(s) | |
| Vehicle Owner | Basic IT skills | Application Form | |
| | | Copy of qualification(s) | |
| | | Application Form | |
| | | Copy of Licence | |
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| | | | |

| Competency | Level | Essential | Desirable | How Assessed |
|-------------------|-------|---|-----------|-------------------------------|
| Achieving Results | 1 | Completes work on time and to a good standard Accepts and acts on feedback given Concentrates on achieving goals and objectives through good planning and self-management | | Application Form Interview |
| Communication | 1 | Ability to communicate clearly and concisely with others both verbally and in writing Ensures the tone of communication is appropriate | | Application Form Interview |
| Creative Thinking | 1 | Ability to put forward their own ideas and suggestions Ability to use others' ideas effectively and apply new information to work problems and situations | | Application Form Interview |

| Competency | Level | Essential | Desirable | How Assessed |
|---|-------|---|--|-------------------------------|
| Customer Focus | 2 | Experience of providing a high standard of customer service to both internal and external customers. Ability to identify any customer issues and work towards resolving them. | | Application form Interview |
| Decision Making and Problem Solving | 1 | Experience of and ability to deal with a range of straightforward day to day problems as they occur. Ability to organise information logically and systematically to make decisions and determine priorities. Asks for guidance on unfamiliar areas | | Application Form Interview |
| Making Change Work | 1 | Embraces change and open to new ideas. | | Application Form Interview |
| Managing Resources, Projects & Processes | 2 | Ability to make decisions on day-to-day priorities and manage own time effectively. Ability to deal with issues systematically and look for way to make the most of available resources. | | Interview |
| Organisational Awareness & Commitment | 1 | Contributes to the aims and objectives of the Council. Follows rules and regulations, policies and procedures | General knowledge of Local Government. | Interview |
| Personal Impact | 2 | Ability to be flexible to meet the needs of the service. Ability to express own views confidently and assertively. Remains effective under pressure | | Application Form Interview |
| Working Relationships | 1 | Ability to work as a member of a wider team. Ability to build and maintain constructive working relationships with a range of people (e.g., customers, colleagues and Councillors). | | Application Form Interview |
| Equal Opportunities and Fairness | | Ability to demonstrate a commitment to the principles of equal opportunities and fairness in service delivery and/or employment. | | Application Form Interview |

Reviewed: October 2025 Issued by: Tracey Brooks Facilities Supervisor