

SOUTH DERBYSHIRE DISTRICT COUNCIL

Terms & Conditions

DIRECTORATE:	Place & Prosperity – Housing Services
DIVISION:	Housing Services
POST:	Careline Control Operator 6 Month Fixed Term
GRADE:	Scale 3
RESPONSIBLE TO:	Telecare Supervisor

PRINCIPAL TERMS AND CONDITIONS OF EMPLOYMENT

1. Salary for this post will be up to a maximum of **£25,989** The minimum salary is **£25,583** per annum pro rata. In all other respects, the conditions of service laid down by the National Joint Council for Local Authorities Services Employees as supplemented or amended by the Council will apply.
2. The appointment requires one month's notice of termination by the employee.
3. The hours of work are an average of 37 hours per week, working two morning shifts, two evening and two night shifts followed by 4 rest days over a 10-week rolling rota. You may be required on occasion to alter your shift or cover other shifts at short notice owing to illness.

Shift times are:
 - Morning – 7:00am to 15:30
 - Evening – 15:00 to 23:30
 - Night – 23:00 to 07:30
4. A casual user car mileage allowance will be payable if the employee is required to use their vehicle for business purposes.
5. Annual holiday entitlement is 25 days per year, rising to 30 days after 5 years local government service (this includes 4 former discretionary days once taken after Public/Bank Holidays) plus 8 statutory and 1 day which is taken at the discretion of the Authority. Annual holiday entitlement is pro rata. These will be converted into hours on My View.
6. The Local Government Superannuation Scheme is available. All employees aged under 75 contracted for a period in excess of three months are eligible to join the Local Government Pension Scheme (LGPS). **Please note that provided you meet these criteria you will automatically be put into the Pension Scheme unless you opt not to join.** Should you wish to opt out of the scheme you can do so on your first day of employment.

7. The post will be subject to a six-month probationary period.
8. The appointment will be subject to satisfactory medical clearance.
9. The appointment will be subject to the receipt of satisfactory references.
10. The provisionally selected applicant for this post will be asked to apply for a Disclosure. The post is, therefore, subject to a satisfactory Disclosure to the Council. The Council's policy on the Recruitment of Ex-Offenders is included in the application pack. Also included is information on the Rehabilitation of Offenders Act 1974.

The Council is committed to and complies with the Disclosure and Barring Service (DBS) Code of Practice. A copy of this can be obtained from either HR (01283 595789) or the Disclosure web site:
(<http://www.homeoffice.gov.uk/publications/agencies-public-bodies/dbs/dbs-checking-service-guidance/cop>)

Date issued: November 2025

Issued by: Telecare Supervisor